

COVID-19 CARE PLAN



The health, safety and well-being of our guests and associates is a priority of Destination Auto Group. These are some of the many proactive measures we have taken at our dealerships.



FREQUENTLY ASKED QUESTIONS

What measures are taken to minimize the health risk?

- Additional cleaning and sanitation of high traffic areas
- No-handshake policy
- Suspended all non-critical business travel



What if I am unable to pick up the vehicle I just purchased?

- We can be flexible with scheduling your pick up
- We may be able to bring your vehicle to you. Please call to inquire
- We can process any documents remotely by phone or email



What happens when I bring in my vehicle for service?

- Proactively respect social distancing
- Disposable gloves are provided to all technical associates
- We have added additional cleaning protocols

What happens if I cannot visit the showroom?

- Use our digital showroom 24 hours,
 7 days a week to view all of our new
 and used vehicles online
- Ask for a walk around video and we will send you one electronically
- We can meet you outside for your appointment or at a designated offsite location



Thank you for your patience and understanding.
For any questions or concerns please reach out to us at AskUs@destinationauto.ca.